



Warranty | Exceed

Exceed is guaranteed to be free of manufacturing defects in material and workmanship for 10 years from the date of its original installation. This warranty is in lieu of any other warranty, whether expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

This warranty does not cover floor damage caused (in whole or in part) by fire, wind, flooding, moisture, or other unfavorable atmospheric conditions or chemical action. Nor does it apply to damage caused by ordinary wear, misuse, abuse, negligent or intentional misconduct, aging, faulty building construction, concrete slab separation, faulty or unsuitable subsurface or site preparation, settlement of the building walls or faulty or unprofessional installation. PLAE shall not be liable for incidental or consequential losses, damages or expenses directly or indirectly arising from the sale, handling, or use of the materials (goods), or from any other cause relating thereto.

PLAE does not warranty the pre-existing subfloor, or issues arising from the failure of the pre-existing subfloor.

All claims by the owner under this warranty must be made in writing to PLAE within thirty (30) days of the owner receiving notice of defect. PLAE's obligation under this limited warranty is restricted to the isolated value of the product involved. PLAE solely holds the option to replace either all of the product or only the affected part of the product. PLAE's replacement policy is to supply the end user or contractor with a new product based on original specifications at the time of manufacturing.

If PLAE finds a claim to be valid, it will replace the flooring in question and credit the customer the following amounts, based on current prices at the time of replacement.

Warranty does not cover dissatisfaction, problems or damages to material due to or as a result of the following.

1. Improper installation and/or improper maintenance by unwarranted party
2. Fading due to sunlight (Outdoor exposure, abrasions, and UV rays may cause normal change in surface color, which is not considered a defect under this warranty.)
3. Use of harsh and acidic chemicals, acidic foods and abrasive chemicals
4. Wear caused by furniture without proper floor protection
5. Problems caused by moisture, hydrostatic pressure, or alkali in subfloor
6. Water spotting, petroleum adhesives, floor sealants, or related abuse
7. Color variation between samples and/or printed illustrations and actual product
8. Damage to flooring by spiked shoes, high heels, etc.
9. Wear or product degradation expected from the circumstances of installation
10. Chewing, clawing or other animal destruction
11. Exposure to chlorine or other harmful chemicals
12. Acts of negligence, misuse, or willful or accidental external influences, including but not limited to vandalism and acts of war

Disclaimer: Recycled rubber as with any recycled product, can vary. Tolerances in thickness and width have been made as stringent as possible, but some variance is to be expected. It is the nature of rubber to expand and contract with changes in temperature and humidity.