



Warranty | Forge

PLAE warrants against manufacturing defects in Forge for a period of five (5) years from the date of manufacturing. Warranty does not cover damage to materials due to improper installation, misuse, abnormal wear and tear or improper methods of upkeep. Warranty is in lieu of any other warranty, whether expressed or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

This warranty does not cover floor damage caused (in whole or in part) by fire, winds, floods, moisture, other unfavorable atmospheric conditions or chemical action, nor does it apply to damage caused by ordinary wear, misuse, abuse, negligent or intentional misconduct, aging, faulty building construction, concrete slab separation, faulty or unsuitable subsurface or site preparation, settlement of the building walls or faulty or unprofessional installation. PLAE shall not be liable for incidental or consequential losses, damages or expenses directly or indirectly arising from the sale, handling, or use of the materials (goods) or from any other cause relating thereto.

PLAE does not warranty the pre-existing subfloor, or issues arising from the failure of the pre-existing subfloor.

All claims by the owner under this warranty must be made in writing to PLAE within thirty (30) days of the owner receiving notice of defect. PLAE's obligation under this limited warranty is restricted to the isolated value of the product involved. PLAE solely holds the option to replace either all of the product or only the affected part of the product. PLAE's replacement policy is to supply the end user or contractor with a new product based on original specifications at the time of manufacturing.

The warranty does not cover dissatisfaction, problems or other damages to the materials due to, or as a result of:

1. Improper installation and/or improper maintenance
2. Use of harsh, harmful or abrasive chemicals (e.g. chlorine, solvents, etc.), or acidic foods
3. Shading (color variation) of individual pieces due to natural variations
4. Color variation between samples and/or printed illustrations and actual products
5. Wear or product degradation expected from use of product or environment of installation
6. Chewing, clawing, or any other animal destruction
7. Acts of negligence, misuse, or willful/accidental external influences including but not limited to vandalism and acts of war
8. Problems caused by hydrostatic pressure or alkali within the subfloor
9. Costs for installation of original or replacement material that include but not limited to labor, equipment rentals, or warehousing costs
10. Water spotting, petroleum adhesives, floor sealants, or related abuse
11. Exposure to chlorine or other harmful chemicals
12. Material installed by others with obvious defects
13. Material that is not installed and maintained as recommended by PLAE
14. Damage to flooring products from pallet jacks, forklifts and tow-motor traffic which includes but not limited to burns, cuts, tears, scratches, and scuffs

Disclaimer: Recycled rubber as with any recycled product, can vary. Tolerances in thickness and width have been made as stringent as possible, but some variance is to be expected. It is the nature of rubber to expand and contract with changes in temperature and humidity.